



A publication for the greater Letterkenny Army Depot community  
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# KENNY LETTER



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## Letterkenny Workforce Provides Exceptional Support to 35th ADA

By Janet Gardner, Public Affairs

**R**eady. Willing. Able. Three words synonymous with Letterkenny Army Depot (LEAD) for more than 75 years. Three words that describe the Depot workforce's dedication to Soldier support. Three words that produce successful outcomes.

The depot stood ready to support a directive from the Vice Chief of Staff of the Army to reduce stress and modernize forward-stationed Patriot forces as soon as possible. LEAD's workforce was more than willing to support this priority effort to upgrade and modernize the 35th Air Defense Artillery (ADA) Brigade Patriot missile system equipment to the latest configuration, C3+.

Not only was Letterkenny able to complete the mission by the target date of September, it pulled out all the stops and accomplished the mission two weeks ahead of schedule.

The major modification effort included two Patriot Battalions' major end items and one Operational Readiness Float asset. This seven-month effort was comprised of a total of nine Engagement Control Stations (ECS), nine Radar Sets (RS), two Information Control Centrals (ICC), six Communications Relay Groups (CRG), and eight Battery Maintenance Centers (BMC).

Raytheon, the Lower Tier Project Office (LTPO), and Letterkenny understood the magnitude of this effort and

the fact that any single one of these modifications would be a major mission in itself, but installing all of these simultaneously was a ginormous undertaking. A modernization of this size had not been accomplished since the 1990s.

This was a depot-level modernization effort, where teams actually brought Patriot systems into a large building and tore them down to nothing and basically rebuilt them with new components according to Col. Mark Holler, commander of the 35th ADA during the time of this modernization.

At the helm of that effort was LEAD, the Department of Defense's Center of Industrial and Technical Excellence for Air Defense and Tactical Missile Ground Support Equipment. The Directorate of Industrial Operations' (DIO) Jim Woolf and Tom Gagahan were instrumental in the planning and coordination efforts with Raytheon and LTPO that produced and executed an aggressive, mission-focused schedule to accomplish the objectives set forth. "It wasn't a matter of whether or not we could do it, it was how and when to execute," said Woolf.

He referred to Gagahan as being the 'master mind' behind the operation as Gagahan led the coordination of the depot's teams. The team of highly skilled electronic integrated systems mechanics, augmented by other depot

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Letterkenny Army Depot Commander Col. Stephen Ledbetter and Depot Sergeant Major Richard Huff stand with part of the Directorate of Industrial Operations/ team who deployed OCONUS in support of the 35th Air Defense Artillery Brigade. The team upgraded the Brigade's Patriot missile system equipment to the C3+ configuration from Jan. through Sep. 2017.

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### LOOKING AHEAD...

Clocks: Fall Back! .....	5 November
U.S. Marine Corps Birthday .....	10 November
Veterans' Day Holiday .....	10 November
Thanksgiving Holiday .....	23 November
Christmas Holiday .....	25 December

**FROM THE COMMANDER...**

I have been in command now for about nine weeks and during this time I have had the opportunity to visit each of the LEAD directorates and most of the tenant organizations on the installation. I am both impressed and amazed at the scope of what we accomplish as a team each and every day providing readiness for the Army and our international allies.

Over the past two weeks we hosted many visitors to the installation. They included staff representatives from Senator Toomey's and Congressman Shuster's offices; LTG James Dickinson, Commanding General, US Army Space and Missile Command/ARSTRAT; LTG Jeong Keun Lee, Commander, Republic of Korea Army Logistics. Thanks to everyone who assisted with these high-level visits and for helping showcase the great work the LEAD workforce accomplishes.

I would like to recognize the efforts of our teams from the Directorate of Industrial Operations who deployed to Korea throughout the year in support of the Patriot hardware upgrades for the 35<sup>th</sup> Air Defense Artillery Brigade. This mission directly improved the air defense posture at a time when it's critically needed in this part of the world.

I would also like to thank our entire Resource Management Directorate team and their hard work as we closed out the books for fiscal year 2017. Our financials ended on a tremendously positive note, and we will certainly attempt to maintain this same posture moving into the next fiscal year.

Lastly, for our deer hunters, the season is now upon us, and winter weather will likely soon follow. I would ask that each of you give some thought about preparing for this time of the year and certainly keep safety first and foremost in your decision process. We want to ensure we maintain every valuable member of our team.

Thanks for all you do, and Army Strong!

**MEET THE DIRECTOR...****Geoffrey Trivers, CPAC**

Geoffrey arrived at Letterkenny Army Depot in Sept. from the U.S. Department of the Navy based in Silverdale, Washington, where he was a Human Resources professional for the past 10 years. Prior to that, Geoffrey served in the U.S. Coast Guard for 20 years.

He and his wife have four children. He coaches and referees soccer and is a big fan of the Seattle Sounders and Tottenham Hotspurs. He also loves genealogy.





## ...AROUND THE DEPOT

### Paperless Contract File—What is It?

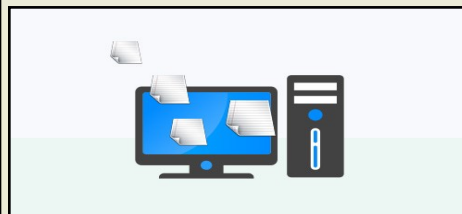
By John Butts, Directorate of Contracting

On October 1, 2017, all of Letterkenny Army Depot (LEAD) Customer Requirements Packages (CRPs) were required to be created, processed, and managed in Paperless Contract File (PCF).

PCF is a secured, web-based Virtual Acquisition Office that provides transparency to Army leadership. This tool provides the acquisition workforce the ability to electronically create, view, manage, edit, approve and archive official contract documents and files in one central location.

In the past, acquisition forecasting and milestone data was unreliable and required time consuming efforts to get status prior to a meeting. This did not allow for Depot visibility into workload,

and it inhibited the ability to identify leading indicators of potential acquisition/contracting risks, i.e., Procurement Administrative Lead Time (PALT) delays, workload imbalance, and inadequate prioritization.



To ensure all actions are identified and forecasted appropriately, LEAD customers now create PCF cabinets for each forecasted requirement/CRP, complete all required milestones and then submit them to the LEAD Directorate of Contracting (DOC).

Contracting personnel will work with the customers via PCF to identify required CRP documentation and ensure all documents are completed to represent an actionable CRP. PALT begins once the Contracting Officer (KO) determines the CRP to be complete and actionable.

LEAD DOC personnel will manage and maintain cabinets and milestones throughout the award cycle. DOC is excited to be integrating the Depot into this system which will allow for us to better forecast and work together on CRPs.

Training was held on Depot during the months of August and September; however, DOC will accommodate any additional training that is needed by request.



### Letterkenny Assists PA National Guard Unit with Hurricane Assistance Relief

By Janet Gardner, Public Affairs

Texas needed help as Hurricane Harvey was set to hit its coastline over the long Labor Day weekend.

Late in August, the B Company, 628<sup>th</sup> Aviation Support Battalion, received a call to send Soldiers and ground support equipment within 24-48 hours to Texas in order to sustain relief operations. The Pennsylvania National Guard Battalion is an aviation ground support equipment (AGSE) unit stationed at Ft. Indiantown Gap, Pa.

The Battalion maintains the generic aircraft nitrogen generator (GANG) which supplies the Chinook aircraft with nitrogen needed for its flight control systems and engine start-up capabilities.

With the combined efforts of the AGSE Product Office at Redstone Arsenal and Letterkenny Army Depot (LEAD), the Battalion had two fully functional GANGs on their way to Texas within 48 hours of the call.

SSG Michael Shaw, an AGSE technician with B Company and

responsible for coordinating the effort, attributes the success to everyone rallying together to work as one, keeping the communication lines open and their willingness to go above and beyond, particularly over the holiday weekend.

Shaw said both of the Battalion's GANGs were running and functioning perfectly just four days prior.

"When word was received that one GANG was needed to go to Texas, that is when both generators decided to stop working," said Shaw.

The Battalion completed the proper troubleshooting including changing out parts, but the technicians had no success. Replacement parts for the GANGs normally take 3-4 weeks to arrive and are not available at a local hardware store.

Being in close proximity to Letterkenny and knowing that the Depot has GANGs on site, Shaw reached out to Redstone Arsenal who then contacted Letterkenny.

Letterkenny's Directorate of Operations Planning and Support (DOPS) and Directorate of Supply and Transportation (DS&T) sprang into action to identify GANGs and arrange for the

exchange and transportation of two generators.

DOPS personnel identified available generators. DS&T employees completed shipping and receipt paperwork, and processed the exchange documents.

When Shaw arrived at the depot after normal business hours to pick up the GANGs, DS&T employees were on site to assist with the load and unload to ensure a smooth transition of the GANGs.

Not only did the generators arrive in Texas within the 48-hour timeframe, Shaw said his unit received the replacement parts for the non-working GANGs within 4 days.

Those original GANGs belonging to the B Company may not have made it to Texas, but they are now fully functional and in Puerto Rico assisting with relief operations.



## AROUND THE DEPOT...

Continued from page 1, 35th ADA...

personnel, basically set up an entire Depot operation. This team was the 'hands-on' artisans in the field who applied the modifications, validated hardware, ensured test requirements were met and, ultimately, provided the Soldier a fully mission-capable air defense system.

Four continuous rotations of 10-14 depot personnel began the modernization effort late in January. The depot's fielding teams performed the modifications in an airplane hangar outside the continental United States (OCONUS). This was the only facility available that had the size and work space to accommodate four shelters and two radars in addition to having room to spread out modification kits and tooling necessary to meet this very large and combined upgrade effort. Twelve-hour workdays were many times necessary to maintain schedule.

Gahagan attributes the depot's success primarily because of the determination and drive of the employees. "Give them a mission and move out of their way!" Other factors he accredits with the success are: being able to apply the C3+ modifications on a school radar at the Depot's test site prior to traveling to OCONUS; assembling a diversely skilled team for the first modification because of the many unknowns; being able to alternate the fielding teams to maintain the integrity of the teams; and providing 24/7 support to the teams by keeping the same skillsets back at the depot in constant contact with the deployed technicians.

For the shelter modifications, the team needed to remove cables and chassis from the shelters and replace with new, modernized command and control stations. Legacy-style cathode ray tube (CRT) man stations were replaced with flat screens and touch controls. New encryption communication devices (data or voice) were also installed.

The radar modifications consisted of removing large amounts of obsolete hardware, modifying bracketry within the shelter, and installing newer, modernized digital technology. This also included routing new cabling throughout the radar. All end items required extensive integration testing conducted with mobile test equipment to validate hardware operability.

***"It wasn't a matter of whether or not we could do it, it was how and when to execute."***

***Jim Woolf, DIO***

DIO planned for the same teams to rotate through the four trips. The first and third rotations consisted of the one team; the second and fourth rotations were made up of another team. This ensured continuity of skill sets and familiarity with the working environment. DIO overlapped rotations of personnel to enable efficient hand-off procedures and a thorough understanding of where the incoming team needed to focus their efforts.

The successful execution of this large scale, complex effort demonstrated the skill, flexibility, adaptability and drive of the Depot employees. According to one of the team leaders, Matt Nicklas, an employee of the Depot for seven years, the teams moved, fueled, and placed equipment as needed to keep the pace. One of the biggest challenges for all of the teams was waiting for inbound repair parts. "We couldn't wait 7-10 days for parts to arrive due to the mission's location, so we borrowed parts from existing pieces of equipment in order to meet the rigid schedule," said Nicklas. When the

requested parts arrived, the team replaced the items back on the original equipment.

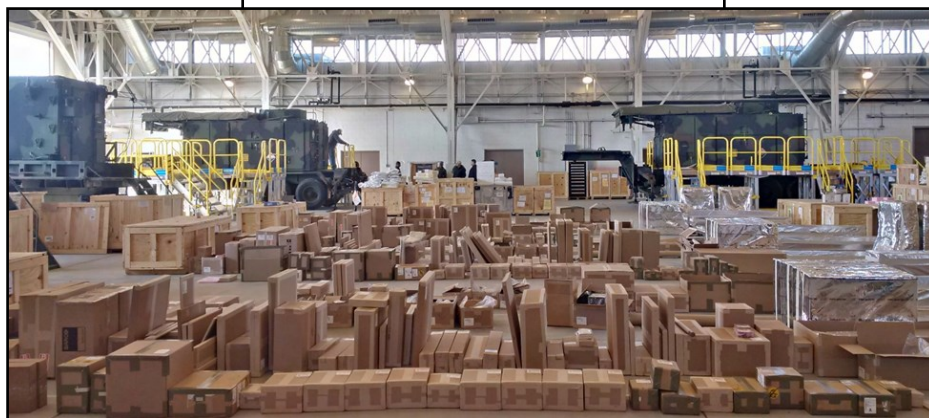
This vital air missile defense modernization strategy required bringing the Patriot system to Configuration 3+ which includes the latest system software and hardware upgrades. The U.S. Army Aviation and Missile Command's Commanding General approved an Urgent Materiel Release (UMR) for the Pacific Command Theater of operations in June 2016. The UMR stated that the Configuration 3+ updates were critical to the Patriot weapon system. This was the first time that the application of this many hardware upgrades were applied overseas, an extremely difficult effort requiring extraordinary coordination of materials, people, and entities.

This was a massive logistical undertaking because of the sheer volume of items needed. LTPO arranged for transporting the Raytheon -developed special test equipment, kits, parts, tools, adhesives and miscellaneous pieces that may be needed to accomplish the mission. For example, the modifications required 13 each, 40 foot MIL-vans, 3 C5 Special Assigned Airlift Mission flights, and dozens of government freight shipping to get all the material OCONUS.

The Depot's commander, Col. Stephen Ledbetter, said, "This mission was a big deal and directly supports the Chief of Staff of the Army Gen. Milley's first priority, operational readiness."

When it was all said and done, it was unanimous that Letterkenny did an awesome job all while maintaining the 'fight-tonight' readiness mission requirements of the 35th ADA. It does

not get any better than that!



Modification kits await their turn at the OCONUS location. Letterkenny Army Depot personnel applied modifications to the 35<sup>th</sup> ADA Brigade from January through September 2017.



## ...AROUND THE DEPOT

### Former Depot Inspector Stops By

By Janet Gardner, Public Affairs

**M**r. Paul Kriner, an employee of Letterkenny Army Depot for 22 years, had a chance to talk about the "good ole days" during a recent visit to Letterkenny Army Depot (LEAD).

Kriner, who just turned 101, earned \$1.38 per hour when he started his career at LEAD. He inspected bicycles in Building 350, was a combat vehicle inspector (to include jeeps, transport vehicles, and weasels). He retired in 1980 as a Quality Inspector Supervisor working from Building 320.

During WWII, Kriner served in the U.S. Army and supported the artillery mission in North Africa. He served a total of 518 days in Africa on that mission.

Kriner reminisced with Ellene Piper from the Civilian Personnel Center;

Doug Warnock, acting president of the Depot's Historical Committee; Andrew Newman, Directorate of Information Management, and Depot Commander Col. Stephen Ledbetter.

This was the first time that Kriner had ever met a depot commander. He stated that only the "bigwigs" met a depot commander.

He remembers that depot employees were not fans of safety shoes. "We fought it," said Kriner, "but when they became 'free issue,' that was a different story because everyone wanted a pair."

"When a computer went down, no one at Letterkenny knew how to fix it," said Kriner. He said computer support was located in Building 3 and contracted out to IBM.

Flexible starting schedules were not popular with Kriner because it was difficult to coordinate work. He also said that being an inspector was not

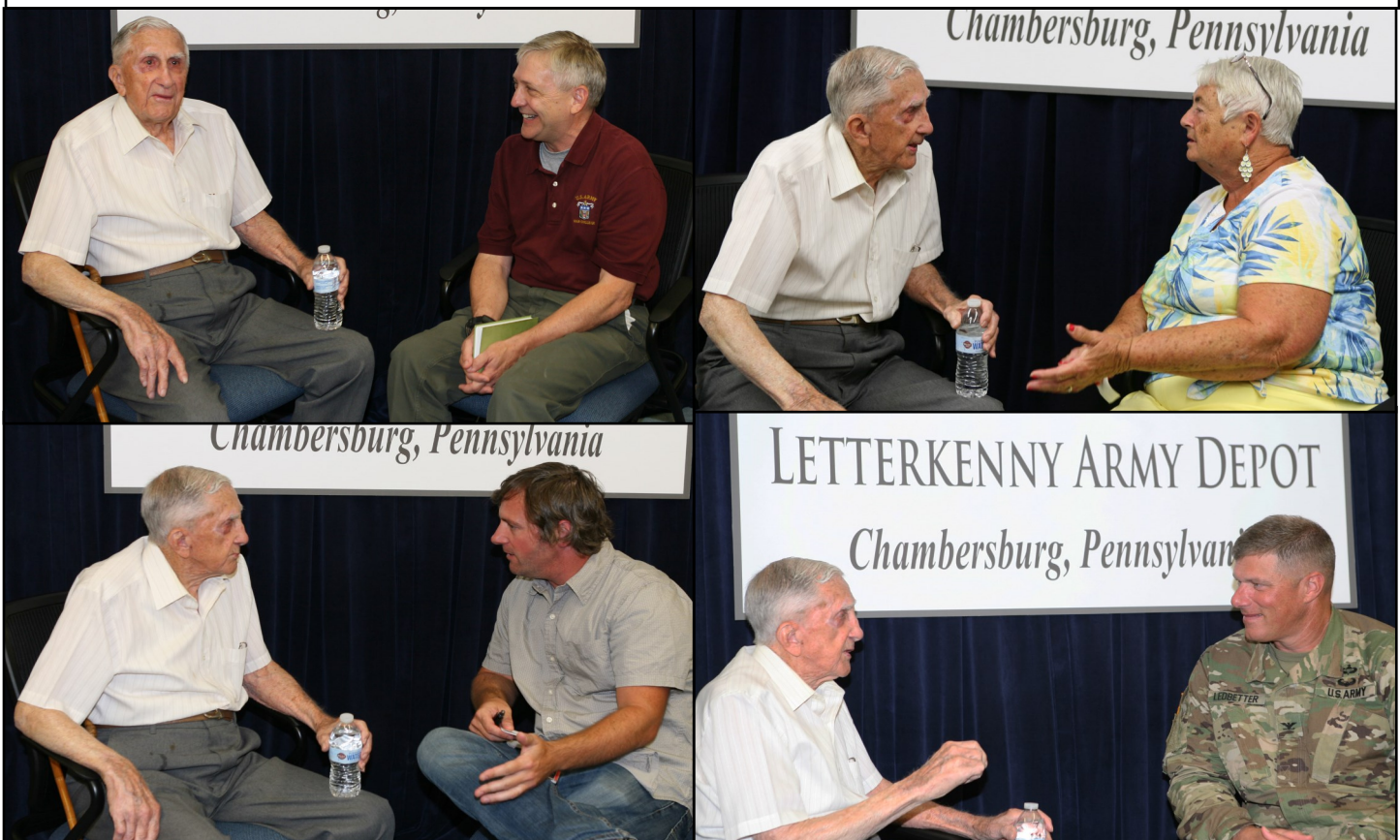
the most popular position on depot, but he managed to make friends of all of the people he worked with.

Kriner recalled a time when he forgot his badge and tried to get in the gate without it. "I tried to show another card, kind of to fake it, but they caught me," confessed Kriner.

Armed Forces Days of long ago were "suit and tie" affairs for the depot employees who volunteered to give tours and drive buses throughout the depot.

His advice to current depot employees is to do a good job and do the best you can do everyday! He also says this is the secret to staying young.

Kriner said he has been a lucky person, and Letterkenny was good to him. "One of the best decisions I ever made was to come to Letterkenny," Kriner said.



Paul Kriner with Doug Warnock, Ellene Piper, Andrew Newman, and Depot Commander Col. Stephen Ledbetter



### Quality: Why Does it Matter?

By Michael Handy, Directorate of Product Assurance

*"An organizational culture that prizes quality, continuous improvement, and innovation."* Those are the words of LEAD's vision statement and with that statement in mind, how we market ourselves to current and future customers. Indeed, we have a well-known reputation in the world of producing quality products; however, what is unseen to those outside LEAD, are the challenges we sometimes face to get there. LEAD is unique as a business. We are not about turning profits or enriching stockholders. Our focus is ensuring the Warfighters have the equipment necessary to defend our nation and its interests. We serve a great country and, to that end, we can and should try to abate those challenging moments by improving processes that guarantee quality.

### Cost of Inferior Quality

To deliver value to a customer, there are three driving forces: cost, schedule, and quality. You may ask which of the three is most important, and the answer is, they are all of equal value. Each of the three driving forces are so tightly interwoven that a change in

one will impact the others. Managing cost, schedule and quality becomes a delicate balancing act; however, when considering the cost of inferior quality, that impact can be significantly negative even at LEAD. We witness schedule shifts and additional expenses for repairs, rework and parts. When quality of an asset is inferior during the initial production process, shops will enter a crisis mode to perform rework. Labor is diverted from production in order to address that quality issue.

To further understand the potential cost of inferior quality, consider the 1-10-100 rule. Simply stated, the farther along in the process a product is when a nonconformance is discovered, the greater the cost that a nonconformance incurs. In terms of business at LEAD, the Quality Assurance (QA) Division is considered the least expensive cost of quality (CoQ), i.e., prevention.

When a nonconformance is discovered by Quality Control (QC) (appraisal) and needs corrected, the CoQ would be 10 times the original cost of the production. If a nonconformance is discovered after delivery, those costs become more excessive, as much as 100 times the original cost of produc-

tion. LEAD spends millions yearly on our quality program with a ratio of 70 percent appraisal and 30 percent prevention. LEAD can lower the overall CoQ incurred, ultimately lowering the cost of production and increased schedule management efficiency by shifting our focus to prevention (QA) over appraisal (QC).

### Quality Philosophy

Quality is not a department or a directorate, it is a business strategy. Until everyone takes responsibility for quality, LEAD will continue status quo. Addressing the cost of inferior quality management is essential to keep LEAD a contender in an increasingly, competitive market. At LEAD, our Quality Management System (QMS) is based on the International Organization for Standardization (ISO) 9001 standards. The ISO 9001 standard provides a business model to achieve sound, efficient processes built around quality and customer satisfaction. ISO certification is not just a marketing tool. Benefits abound when implementing the quality management principles which form a basis for performance improvement and organizational excellence.

*Continued on page 7, DPA*

### GAO Auditors visit Letterkenny

By Amber Doyle, Letterkenny's Internal Review/Acting Inspector General

Letterkenny supported a team of auditors from the U.S. Government Accountability Office (GAO) on Sept. 27 and 28 as part of a congressional mandate. The audit focused on the Depot's Patriot missile system's Reset and Recap programs.

The auditors spent the first day with Directorate of Industrial Operations (DIO) personnel for an on-the-ground tour to observe the current processes underway. Included in the tour were areas that clearly demonstrated different process steps such as equipment intake, quality control testing, etc.

The second day, staff from Command, DIO, the Directorate of Operations Planning and Support, and the

Directorate of Product Assurance shared process details, concerns, challenges and other key takeaways to provide the auditors a better understanding of LEAD's Patriot support programs.

The GAO team's main interests were the Depot's readiness, training, facilities, and its capabilities to increase or decrease operational demands if needed and the resulting impacts of those demands.

By the end of the second day, the auditors said they were impressed with the workforce's knowledge of their specific operations and the passion with which the workforce had in their completed work.

Results will be forthcoming around February 2018.



Auditors walk through the depot shops to observe the Patriot missile system's Reset and Recap program.





## Depot Continues Active Shooter Training Drills

Submitted by Directorate of Emergency Services (DES)

**A**ctive shooter incidents are becoming more and more commonplace these days, and failure to prepare can be catastrophic.

Depot Directors coordinated with DES to execute the no-notice active shooter drills throughout the installation during Aug. and Sep.

The purpose of conducting these active shooter drills is three-fold:

- 1) Prepare employees to react in an emergency situation;
- 2) Execute the building's emergency action plans; and finally,
- 3) Reinforce **Run, Hide, Fight**.

These drills demonstrated which buildings trained on reactions to emergencies and those areas that needed additional training. Knowing this helps the directors with their planning and training goals for their respective buildings.

DES challenges all employees of the LEAD team to continue training and executing their emergency action plans.

This training could be the difference between life and death in any emergency situation, especially active shooters.

This is our community, and in order to keep it safe, we need your help.

It's everyone's responsibility to keep the Depot safe, and your safety is our highest concern.

**ASK** questions.  
**MAKE** comments.  
**GET** involved.

*The following buildings and directorates flawlessly executed evacuation and emergency action plans!*

Buildings 41, 51 and 370  
DIO, DOPS and DS&T



*Continued from page 6, DPA*

## DPA's Role

Quality is everyone's responsibility and does not solely rest on the shoulders of the Directorate of Product Assurance. We have all heard the axiom "An ounce of prevention is worth a pound of cure." Within QC, we are the validators and within QA, we strive to help your processes excel, ideally through enabling nonconformance prevention, rather than performing as if firefighting. The goal of inspections and audits is to ensure customers' expectations are met and identify possible continuous improvement efforts.

## What can you do?

Process improvement is not a new concept at LEAD. We have been on the LEAN journey for many years and process improvement has always been the goal. This leads to increased efficiency that begins with the process owner. The father of modern quality, W. Edward Deming, theorized that 85 percent or more of quality problems result from inadequate processes, rather than inadequate employees. An integral step to process improvement is a detailed root cause analy-

sis. Once the problem has been defined, process owners, managers, and empowered employees can develop and implement meaningful solutions. You are not alone. QA specialists, engineers, Office of Continuous Improvement and LEAD Management are valuable resources and can provide assistance and information regarding additional continuous improvement techniques. Action is



paramount to gaining efficiency from start to finish.

Process owners are encouraged to step back from day-to-day responsibilities and look for opportunities to improve the process

## Closing thoughts

LEAD and its workforce provide a meaningful service to this country, and we do it with pride. If we can improve our processes, which in turn improves the quality of our product, not only can we maintain our reputation as a proven, industrial leader, but those successes will become all that much easier. We can continue to be the Depot that is the benchmark. Innovation, action and open-mindedness, all qualities of successful organizations. We need to be embracing ideas that are different or even appear to be beyond our reach to create significant, positive change. One never knows when that "one idea" will be the fuel that propels us to a new level of achievement.

*"Quality means doing the right thing when no one is looking" – Henry Ford*

*"Defects are not free. Somebody makes them and gets paid for making them" – Dr. W Edwards Deming*

*"We are what we repeatedly do. Excellence, then, is not an act, but habit." – Aristotle*

*Material in this article was referenced from the American Society of Quality (ASQ) Quality 101 course and the ASQ CQIA body of knowledge.*

## AROUND THE DEPOT...

### Substance Abuse and Suicide Prevention Awareness

By James Holmes, Command Management Analyst

On Sept. 8, Letterkenny Army Depot (LEAD) hosted its annual Substance Abuse and Suicide Prevention Training. Facilitating the training session was Roderick "Skip" Johnson, the substance abuse/suicide prevention program manager for the U.S. Army Materiel Command.

As he addressed the large crowd amassed in the Great Room of Building 10, the session was simultaneously live streamed throughout the depot via EtherNet TV.

Feedback from the 90-minute presentation was very positive. Johnson was praised for his delivery, in-depth understanding of the subject and his ability to present the topic in an interesting way. The message presented by Johnson was effective particularly when he interjected personal experiences throughout his own life.

As part of the Substance Abuse Awareness Campaign, the workforce was provided t-shirts, baseball caps and coffee mugs stating, "Letterkenny Supports a Drug Free Workplace."



Joslyn Womack, DOPS; Kirstin Whitten, DIO; Dianna Fryzlewicz, DS&T; and James Holmes, CMD, sort t-shirts, caps, coffee mugs and baseball caps.



### News about the Thrift Savings Plan (TSP): Reset your password online

Submitted by Directorate of Resource Management

The TSP.gov announces that you may now reset your password online. If you forget or lose your password, go to the My Account Section of tsp.gov, click on "Forgot your password?," and follow the prompts.

If you know your password and want to change it, log into My Account, visit "Profile Settings," and click on "Change Your Password."

You may also call the TSP ThriftLine at 1-877-968-3778 and press option 3 to speak to a Participant Service Representative.

<https://www.tsp.gov/>



### Emergency Services' Ongoing Fire Training

Submitted by the Directorate of Emergency Services

The Depot's Emergency Services' leadership joined forces to set up a Unified Command Post. Members of Letterkenny's Fire and Police Departments recently staged an incident at the former Army housing near the Recreation Center.

Using a smoke machine to simulate a real house fire, fire personnel entered the 'burning' building to rescue one adult and two babies who were 'trapped' in the house.

Firemen donned full equipment including air pacs to pull hoses into the building. According to one fireman, the smoke was so thick that you could not see more than a foot in front of you. Police officers assisted with the pull hoses.

The home's occupants were all safely rescued. The department used a 185-pound human replica and two baby dolls in the exercise.





## ...EMPLOYEE RECOGNITION

### NEW EMPLOYEES



Mary Ann Farrell, Gary Kwaak, Paul Tuczynski, Travis Bingham, Jordan Dewalt, Christian Fox, Zachary Hoover



Geoffrey Trivers, Zachary Mummert, Christian Fox, Bryan Marpoe



Austin Capps, Claudette Lyons, Todd Turner, Sean Start



David Albright, Brandon Ellis, Mary Plasterer, Jeffrey Waugh

### RETIREMENT

*Congratulations*  
On Your Retirement

**Mr. David Pine from the Theater Readiness Monitoring Division congratulates Richard Kittle (right) on 40 years of Federal service.**





# A SALUTE TO OUR WORKFORCE!

## THANK YOU FOR A JOB WELL DONE!

### LEAD and LEMC Employees Recognized by APEO for Logistics PEO Missile & Space

During a recent trip to Letterkenny, Ms. Deborah Daniel from Logistics PEO Missile and Space recognized several Letterkenny Army Depot (LEAD) and Letterkenny Munitions Center (LEMC) employees. The personnel were recognized for their support of an urgent mission to make Patriot missiles available for immediate shipment. Daniel thanked the group for their tremendous effort, teamwork and professionalism.

Receiving certificates of appreciation were LEAD employees: Dave Pine, Ken Davis, Troy Bream, Tim Costello, Kate Williams, Susan Robinson, Michael Boychak and Michael Pitz. LEMC employees were Keith Byers, Cameron Weller, Sam Clippinger, Mary Hoy, Jerry Merritts, Jeff McCrady, Beau Cook, Rylee Grove and Margus Susi.



### Thank you to all who supported the 35th ADA's Patriot modernization effort!



Letterkenny's Directorate of Industrial Operations recognized the Lower Tier Patriot Field Office (LTPO), Dunham Health Clinic and Letterkenny Munitions Center (LEMC) for the assistance they provided in direct support of the 35th ADA support mission. Mr. Jody Hodson accepted on behalf of LTPO for providing exceptional logistics support; the Health Clinic team (left to right: Lynelle Seibert, Beth Thomas, Stephanie Myers, Patricia Eaton and Penny Hockenberry) was instrumental in assuring proper vaccinations were obtained; and LEMC's Donna Horton provided passport assistance.

Letterkenny Army Depot recently received an award and official recognition from the Pennsylvania Game Commission. Standing with Bill Tarman, Acting Director for Public Works at the depot is PA Game Commission's Pheasant and Quail biologist, Mr. Tom Keller.



Employees of DOC and DES wear pink in support of Breast Cancer Awareness month.